

**Hong Leong Group**  
**Code of Conduct & Ethics**

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## OVERVIEW OF THIS CODE

### PURPOSE

The Hong Leong Group (“**Group**”) expects a high standard of professionalism and ethics from its Employees (hereinafter defined) in the conduct of its business and professional activities as set out in this Code of Conduct and Ethics (“**Code**”).

This Code is designed to observe and comply with all applicable laws, regulations and regulatory requirements. Employees at branches and subsidiaries of the Group located outside Malaysia are expected to know and comply with the laws, regulations and Codes of Conduct that apply to them. In cases where local laws and/or regulations prescribe different requirements, the stricter of the requirements shall apply.

### SCOPE

This Code applies to:

- i. All employees who work in the Group – including, but not limited to, permanent, part-time and temporary employees, secondees, interns and industrial attachment students; and
- ii. Any other persons permitted to perform duties or functions within the Group – including, but not limited to, contract and agency staff (“**contract staff**”);

((i) and (ii) collectively, “**Employees**”).

### POLICY STATEMENT

Employees are responsible for fully understanding and complying with the Code. Employees are required to undergo any training provided in relation to the Code and provide an annual affirmation that they have read, fully understood and will comply with the Code.

**The Code also forms part of the terms and conditions of the Employee’s employment or engagement with the Group company they are employed/engaged with (“Company”). Any failure to comply with this Code or any of the Group policies relevant to the Employee’s role will be treated very seriously by the Group. Such failure shall constitute misconduct and may result in disciplinary action, up to and including termination of employment (for Employees) or termination of engagement or relationship (in relation to contract staff) with the Group and such other consequences as set out in the Code.**

There are seven (7) key principles to the Group’s Code as below:

- i. COMPETENCE
- ii. COMPLIANCE
- iii. INTEGRITY
- iv. DEALINGS WITH CUSTOMERS
- v. CONFIDENTIALITY
- vi. OBJECTIVITY
- vii. WORK ENVIRONMENT

## **PRINCIPLE 1: COMPETENCE**

All Employees must help ensure the Group meets its legal, compliance and regulatory obligations, as well as stakeholder and customer expectations, by possessing and maintaining the skills and knowledge needed to perform their roles professionally and proficiently. As such, it is the Employees' duty and responsibility to ensure that they:

### **Attain Competence**

- i. Acquire the relevant knowledge, skills and behaviours to attain the competency requirements of the role and the standards of the Group;
- ii. Carry out their duties and responsibilities responsibly and competently;
- iii. Seek help from their immediate superior to fill in any gaps in skill, knowledge or expertise; and
- iv. Understand the steps to be taken to achieve the required competence.

### **Maintain Competence**

- i. Keep up-to-date with the job requirements;
- ii. Continuously learn and improve their skills, knowledge and expertise for their role and job function; and
- iii. Proactively keep abreast with changes in law, regulation and industry best practice that is relevant to their role and function, and to their employer's business.

## **PRINCIPLE 2: COMPLIANCE**

### **Personal Declarations on Legal and Regulatory Proceedings, Fitness and Propriety**

Employees must promptly declare to the HR Department any criminal, legal or regulatory proceedings in which they are involved, whether or not the proceedings relate to the Group, including:

- i. Any arrest, charge, conviction or legal proceeding relating to a criminal charge including unresolved criminal charges, however minor;
- ii. Any inquiry or action by a financial institution regulator, law enforcement agency or similar authority; or
- iii. Any legal claims against them relating to fraud, dishonesty, or unfair or unethical conduct committed by them.

Employees do not need to declare minor traffic offenses. If Employees have questions on whether they need to declare a criminal, legal or regulatory proceeding, contact the HR Department.

Employees acknowledge that the Company may make external checks to verify their probity and integrity prior to appointment and thereafter, as and when deemed fit.

If an Employee has been identified as an Employee holding a position of key responsibility requiring a 'fit and proper' declaration and assessment, he/she must notify the HR Department without delay of any information that may materially compromise his/her fitness and propriety.

### **Compliance with Laws and Regulations**

Employees must comply at all times with all applicable laws, regulations and regulatory requirements, and be open and transparent with regulators. It is important to comply with not just the letter, but also the spirit and intent, of the law.

All Employees must fully cooperate with, and provide accurate information for, any internal or external investigations, subject only to confidentiality requirements or legal privilege.

Additionally, Employees are responsible for fully understanding and ensuring compliance with legal or regulatory requirements which are specific to their role and/or as an Employee.

Violations of the Code or any laws, regulations, or regulatory requirements that apply to the Group will weaken the confidence of regulators, stakeholders or customers and put the Group's reputation at risk. This can result in negative repercussions for the Group including sanctions by regulators, legal action, fines and penalties.

Please take note that Employees may, regardless of whether any such negative repercussion is imminent or threatened, be subjected to the consequences for breaches or violations of the Code.

Misconduct that will result in the consequences for breaches or violations of the Code also includes:

- i. Violating, assisting or asking/instigating others to violate the Code;
- ii. Failing to raise a known or suspected violation of the Code; and/or
- iii. Retaliating against another Employee or third party for raising a concern in good faith or for participating in an investigation.

### **Competition Laws**

Employees must ensure that their interactions with business partners, competitors and governmental authorities at all times are in compliance with the laws and regulations governing competition. Conduct that Employees shall comply with include:

- i. To not enter into any form of agreement or arrangement with other businesses/enterprises in so far as it has the object or effect of significantly preventing, restricting or distorting competition in any market for goods or services; and
- ii. To not engage in any conduct which, under the relevant anti-competition laws, amounts to an abuse of a dominant position in any market.

### **Anti-Money Laundering and Counter-Financing of Terrorism**

- i. All Employees must abide by the laws and regulation pertaining to Anti-Money Laundering and Counter Financing of Terrorism; and
- ii. Employees must always ensure that they are conducting business with reputable counterparties, for legitimate business purposes and with legitimate funds. If they suspect money laundering activities, they must report it to their respective Head of Department or the relevant person designated by the Company.

## **PRINCIPLE 3: INTEGRITY**

The Group's Vision, Mission and Values identifies a strong values-based culture to guide decisions, actions and interactions with stakeholders as a key enabler for the success of the Group.

### **General Conduct**

All Employees have a responsibility to uphold the Code and as an Employee of the Group, they have a duty to demonstrate the highest standards of business conduct by doing the right thing.

The Group relies on Employees to practice sound decision-making and take actions that will preserve a strong values-based culture in the workplace. Employees are responsible for their decisions and must not engage in unethical or illegal conduct, even where they are acting on the instructions of another colleague, their manager or superior. If Employees are ever unsure of the proper course of action, they should seek advice from their Head of Department or HR Department, as appropriate.

### **Integrity of Records and Information**

Record-keeping policies and controls are essential to the successful operation of the Group and the Group's ability to meet its legal and business obligations. Employees are responsible for being accurate, complete and honest in the Group's records and for complying with all of the record-keeping policies, controls and procedures that the Group has in place.

Employees must never falsify any book, record or account that relates to the business or activities of the Group, customers, Employees, suppliers or Group assets. This means being honest and accurate in all aspects of their job, including without limitation, entries they make on expense reports, time-keeping records, results they record on sales incentive plans and claims they make under the Group Employee or Employee benefit plans.

Accounting records and reports must be complete and accurate. Employees must never make entries or allow entries to be made for any account, reports, records or documents that are false or would obscure the true nature of the transaction, or to mislead the true authorisation limits or approval by the relevant authority of such transactions.

### **The Group's Assets**

The Group's assets are the resources it uses to conduct its business. Employees are to use the Group's assets for legitimate business activities and appropriately safeguard them including against cyber-related attacks, theft, loss, waste, improper use or abuse.



The Group's assets include, without limitation:

- i. Physical assets, such as office furnishings, facilities, cars, equipment and supplies;
- ii. Technology assets, such as laptops, tablets, computer hardware, software and information systems;
- iii. Financial assets, such as cash; and
- iv. Information assets, such as Intellectual property, including information about products, services, systems and other data.

Employees acknowledge that their use of the Group's assets, including email and internet, may be monitored by the Group, to detect misconduct.

### **Intellectual Property**

- i. Any invention, improvement, literary rights, copyrights, trademarks, patents and/or new discoveries ("**Intellectual Property**") which originates from or is conceived by them, whether alone or with any person or persons while in the employment of the Company, which relates either directly or indirectly to the Group, shall belong to and be the absolute property of the Company.
- ii. Employees shall promptly disclose to the Company all such Intellectual Property made by them alone or with any person or persons and shall hold such Intellectual Property on trust for the Company.
- iii. Employees shall assign and hereby agree to assign to the Company any and all rights to the Intellectual Property, as and when directed by the Company and further agree that the Company and its successors and/or assignees shall have the absolute right to use experimentally or commercially the Intellectual Property or any part thereof.
- iv. Employees shall at the request and expense of the Company do all things necessary or desirable to substantiate the rights of the Company as mentioned here.
- v. This provision shall not apply to any invention for which no equipment, supplies, facilities, know-how or trade secret information of the Group was used and which was developed entirely on their personal time and which does not relate to the business of the Group, directly or indirectly, or the Group's actual or demonstrated anticipated research and/or development, or which does not result from the work performed by them for the Group.

### **Personal Finances**

As an Employee, any improper handling of personal finances could undermine their credibility and the reputation of the Company/Group. It could also cause others to question their decision-making on the job or task that an Employee is handling.

Therefore, Employees must handle their personal finances responsibly, with integrity and in compliance with all relevant laws and regulations and the contractual terms to which they are bound. In relation to

their borrowings, Employees must not abuse and must be seen not to have abused their position for their personal advantage and the aggregate of their debts shall not cause them serious pecuniary indebtedness.

Employees must not promote or participate in illegal financing schemes, tontine schemes (kootu funds) or otherwise carry on illegal activities for their own personal gain or the gain of others.

### **Reporting Illegal or Unethical Acts**

Employees must speak up if they witness, become aware of or if they are instructed to carry out or assist with any illegal or unethical act within the Group, including wrongdoing by Employees or third parties (such as customers, regulators, vendors or business partners).

Employees are required to promptly report any known or suspected violations of the Code, any Group policy or any law, regulation or regulatory requirements applicable to the Group's business. Reporting is required whether or not they are involved in the violation.

Just as they will be held responsible for their own actions, an Employee can also be held responsible for failing to report the actions of others if they knew or should reasonably have known that they were in violation of the Code, any applicable policy, law, regulation or regulatory requirements.

Employees' report will be handled discreetly and shared where necessary, for example with persons who are involved in investigating, resolving, or remediating the issue. If Employees have concerns about possible retaliatory action, they may lodge a report with their Head of Department or through the Company's whistleblowing channels.

### **Critical Incident Reporting**

It is the responsibility of an Employee who encounters a Critical Incident (i.e. material financial, legal, regulatory, reputational or operational risk or impact to the Group or a Group company) to immediately notify their manager, immediate superior and/or Head of Department. This is to enable the Group or relevant Group company to manage the situation appropriately in order to mitigate any risk posed or impact to the Group or the relevant Group company.

## **PRINCIPLE 4: DEALINGS WITH CUSTOMERS**

Employees must, at all times, deal with customers with honour and integrity, and maintain the trust of customers.

## **PRINCIPLE 5: CONFIDENTIALITY**

### **Protecting Confidential Information**

The Group's Employees, business partners and customers trust the Group to protect their confidential information, whether that information relates to financial, personal or business matters.

Confidential information can be written, oral or electronic and includes a wide variety of data – including, but not limited to, technology applications, business strategies, customer lists, credit procedures, customer and personnel information.

In the course of and after cessation of the Employee's employment/engagement, the Employee must not disclose or misuse confidential information of the Group, its Employees, business partners or customers, for any reason whatsoever.

Employees have a duty to protect such confidential information and where disclosure of such confidential information is duly authorised, to take precautions before sharing it with anyone, inside or outside the workplace:

- i. Do not share confidential information with friends or family, third parties or with colleagues who are not authorised to receive such information;
- ii. Do not discuss confidential information in public or common places where others could hear them (such as corridors, lift, lobby etc.);
- iii. Do not access or use confidential information for unauthorised purposes;
- iv. Do not widely circulate confidential information, in internal mass postings, or outside the Group (including to their own personal email address), unless permitted to do so under applicable law, regulations, and internal policy or procedures;
- v. Collect confidential papers immediately from printers, photocopiers and fax machines;
- vi. Be vigilant about whether their computer screen or papers can be read by someone else;
- vii. Use passwords and regularly change passwords. Do not share passwords with anyone;
- viii. Ensure hard copy confidential information is stored in locked cabinets and soft copies is securely stored; and
- ix. Shred any documents containing confidential information when they are no longer needed.

### **Misuse of Information**

Employees are prohibited from using material, confidential or non-public information about the Group, its Employees, customers or third parties or other companies that conduct business with the Group for unauthorised purposes or to gain a direct or indirect advantage for themselves or any other person.

Employees must not deal or procure any person to deal in the securities of any company listed or pending listing on a stock exchange at any time when they are in possession of information which they know, or reasonably ought to know, is inside information.

Employees must also keep such inside information confidential and not disclose such information to any person who is not authorised to receive such information. In addition to a breach of the Code, such dealing or disclosure of inside information may also constitute a criminal offence.

**'Inside information'** is information relating to a public listed company which is not generally available to the public and which, if made generally available, would or would tend to have a material effect on the price or value of the securities of such company.

**'Dealing'** includes acting as principal or agent, in acquiring or disposing (or agreeing to acquire or dispose) such securities. Procuring or inducing another person to deal is also prohibited.

### **Disposal or Return of Confidential Information**

Disposal of confidential information must be done in a way that protects the confidentiality of the information. Paper records must be shredded and storage media must be formatted in a way that ensures third parties or unauthorised persons cannot access the information.

### **Press Releases, Public Statements, Appearances and Appointments**

Employees must not make any (oral, written or other) public statement regarding the Group unless with prior written approval from the President/GMD/CEO (as applicable). This includes without limitation the Group's internal policies, financial information, internal affairs or corporate affairs or any statement containing or relating to the Group's confidential or proprietary information.

In case of matters concerning the Group, the President/GMD/CEO or other duly authorised person (as applicable) is authorised to make or release any statements on the Group or the relevant Group company to the media or the public, provided that they are statements undertaken in compliance with Group Communications Policy.

Employees must promptly inform their President/GMD/CEO (as applicable) if they are approached by a member of the media to comment on any matter pertaining to the Group or a Group company.

Unless with prior written approval from President/GMD/CEO (as applicable), Employees must not:

- i. Accept offers for media exposure for the promotion of self or self-interests;
- ii. Participate as a speaker in talks, seminars, conferences that are not sanctioned by the Group;

- iii. Accept appointments to councils, committees or boards for any associations, governmental or non-governmental organisations, societies etc. in their capacity as a Company Employee. For appointments in their personal capacity, please read carefully the section on **Conflict of Interest**; or
- iv. Give reference for any person or entity in the Group's capacity or use the Group's name, save insofar as required in the course of normal business.

### **Social Media Usage**

Employees must use good judgment in the use of social media and other online activity.

Be mindful not to disclose confidential and/or proprietary information of the Group. Do not post or seek posting of confidential information or information which could cause reputational damage to the Group, its Employees, stakeholders, customers or business partners.

Such restricted postings include referrals, recommendations, materials subject to intellectual property rights, photos, videos, etc. Information, regardless of whether is true or accurate, that might damage the reputation of the Company/Group is not to be posted or disseminated and instead, should be reported to the HR Department to facilitate proper handling of the matter, should the Employee become aware of such information.

## **PRINCIPLE 6: OBJECTIVITY**

Employees must not allow any conflict of interest, bias or undue influence of others to override their business and professional judgment. They must not be influenced by friendship, relationships or association in performing their role. Decisions must be made on a strictly arms-length business basis.

### **Conflict of Interest**

Employees must not engage directly or indirectly in any personal or business activity that competes or conflicts with the interest of the Group:

#### **i. Other Business Interests and employment**

Conducting any non-Group paid or unpaid employment or business activity (including acquiring another business) is prohibited.

Employees must not undertake paid or unpaid employment or other business activities outside of the Company's working hours unless they have prior written approval from their Head of Department and the HR Department. Approval shall be granted only where the interests of the Group will not be prejudiced.

If an Employee has an interest in a customer of the Group – for example as a sole proprietor, partner, shareholder, creditor or debtor, which may result in or causes a conflict or potential conflict of interest, such an interest must be disclosed immediately to the HR Department. The Employee must not be involved in the Group's dealings with the customer so long as the interest continues to exist.

#### **ii. Corporate Directorships**

Employees must not serve as a director of a legal entity (other than a Group company) without the approval of the HR Department.

#### **iii. Trusteeships**

Employees may only accept an appointment as an executor, administrator or trustee of the estates of a Group customer which may result in or cause a conflict or potential conflict of interest if they have prior written approval from the HR Department. If such an appointment is made without their knowledge, the Employee must notify the HR Department without delay to obtain their approval to retain such appointment once the Employee becomes aware.

**iv. Working with Relatives**

Employees should not work with their immediate family members (i.e. spouses, parents, siblings or children) as colleagues, or with another colleague with whom they have a relationship which may impair their independence and/or objectivity in their conduct at work in the same Division/Department/Branch and/or in a position of direct and/or indirect subordination or supervision within the Company/Group.

Employees must promptly declare any such situations to the HR Department. The Company has the right to take all necessary steps to ensure any element of conflict is removed, including requiring the transfer of affected colleagues.

When in doubt about any potential situation of conflict, Employees must consult the HR Department and declare the relationship.

**Misuse of Position**

Employees must not use their position to influence other Employees, current and potential customers or business partners of the Group to act in their personal interest or in the interest of anyone other than the Group.

For the avoidance of doubt, Employees are prohibited from using or allowing the use of the Group's name or facilities, their position and/or connection with the Group:

- i. To gain personal advantage for themselves or for others, including in political, investment or other activities;
- ii. To gain preferential treatment for themselves or for others, such as in purchasing goods, securities and in obtaining loans; or
- iii. For speculative activities in commodities (gold, silver etc.), foreign exchange or securities, whether acting personally or on behalf of another.

Employees must not enter into prohibited transactions through nominees. Immediate family members (i.e. spouses, parents, siblings or children) are presumed to be nominees.

**Anti-Bribery and Corruption, Gifts and Entertainment**

Employees must at all times comply with local anti-bribery and corruption laws and regulations. In Malaysia, the main legislation is the Malaysian Anti-Corruption Commission Act 2009. Severe penalties, including heavy fines and imprisonment, can be applied to any person found guilty of bribery or corruption.



**Employees are strictly prohibited from giving or receiving a gift or entertainment which is, or which appears to be inappropriate or excessive, taking into account all relevant facts and circumstances.**

Employees must promptly declare any gift or entertainment which they (or others on their behalf) give or receive in accordance with their Company's Gifts and Entertainment Procedures.

## **PRINCIPLE 7: WORK ENVIRONMENT**

### **Safe and Healthy Workplace**

A safe and healthy workplace is important to the wellbeing of every Employee. All Employees have a duty to help maintain a healthy and safe working environment at the workplace and to comply with applicable health and safety laws, including the Occupational Safety and Health Act 1994 and the Group's policies and directives as they relate to the health, safety and security of its workforce, its customers and others who may be present at their place of work.

Employees have a duty to take reasonable care of their safety and health and that of other persons who may be affected by their acts and omissions at work. If an Employee becomes aware that they may pose a health or safety risk to others at their place of work, such as them having or suspecting that they have an infectious disease, the Employee must immediately inform the HR Department and co-operate with the Company to take necessary steps to address such risk.

### **Harmonious Working Environment**

The Group employs/engages people from a variety of backgrounds, ethnicity, origin, experience, culture and religion. It strives to promote diversity and inclusion in the workplace and a harmonious working environment. Employees must not, at any time, engage in or support acts of harassment or inappropriate or abusive conduct by or against the Group's Employees, customers or business partners.

The Group will take allegations of discrimination, harassment or intimidation seriously. It is the responsibility of every colleague to report to the HR Department of any behaviour or conduct that is unlawful, abusive or otherwise violates this Code.

### **Drug-free Workplace and Alcohol Consumption**

Employees must not sell, manufacture, distribute, possess, use or be under the influence of illegal drugs at all times, whether in the workplace or outside, or whether during working hours or beyonds.

Employees must not consume alcohol at any time during the working day, and/or at any official or business event, to such a level that their ability to work is impaired.

## **Office**

All Employees are reminded to always be mindful and sensitive in their actions and words at the office.

The Group prohibits all Employees from:

- i. Carrying out personal activities such as promoting religious or political beliefs amongst co-workers;
- ii. Carrying out political campaigns at the office; and
- iii. Performing prayer ritual at the office work space or public space without the prior approval of the HR Department.

## CONSEQUENCES OF BREACH BY EMPLOYEES

Where an Employee breaches or violates any part of the Code, the Group reserves the right, at any time, whether or not such breach or violation has since been remedied, to carry out any one or more of the following:

- i. Remove the Employee from certain positions or roles e.g. position of authority or trust, including without limitation, to cash handling;
- ii. Take disciplinary action, including without limitation, suspension of employment;
- iii. Terminate their employment (for Employees) or terminate their engagement or relationship (in relation to contract staff), with immediate effect upon notice and without compensation;
- iv. Seek remedies in a civil court including but not limited to monetary damages and/or a court order prohibiting the Employee or individual from continuing to violate the Code or any laws, regulations, or regulatory requirements that apply to the Group;
- v. Report such violation to the police, law enforcement agencies and/or regulators, which may result in criminal liabilities and/or penalties for the violating Employee or individual; or
- vi. Report such violation in employment records databases maintained by regulatory authorities and/or industry bodies which may be referred to by future employers during the employment process.

Without prejudice to the foregoing, if an Employee fails to fulfil his/her financial obligations as and when they fall due or has been the subject of a judgement debt which is unsatisfied, either in whole or in part, the Company may take appropriate action, including without limitation, to:

- i. Remove the Employee from certain positions or roles e.g. position of authority or trust, including without limitation, to cash handling; or
- ii. Terminate employment if the Employee is adjudged bankrupt or is, in the opinion of the Company, no longer suitable to be employed by the Company.

In addition, an Employee's career advancement may also be impacted as a result of his/her poor financial standing, such as his/her promotion being withheld.

## MISCELLANEOUS

The following capitalised words used in this Code shall have the meanings as shown below:

“Code” means this Code of Conduct and Ethics.

“Company” means the Group company that an Employee is employed with or engaged by.

“Employee” means:

- (i) All employees who work in the Group – including, but not limited to, permanent, part-time and temporary employees, secondees, interns and industrial attachment students; and
- (ii) Any other persons permitted to perform duties or functions within the Group – including, but not limited to, contract and agency staff (“contract staff”).

“Group” means Hong Leong Company (Malaysia) Berhad and GuoLine Capital Assets Limited and its direct/indirect subsidiaries (each of them, a “Group company”).

“Head of Department” means the head of department in a Group company.

“HR” means the Human Resource Department of a Group company.